

Express Liability Desktop Review - FAQ

What is the turnaround time for the Express Liability Desktop Review?

From the time our Specialist Client Services team receives the referral form, a review will be scheduled in with one of our specialist occupational physicians within 24 hours. From the time of the review, the report will be completed and provided to the referrer within 48 hours.

Who will be completing the reviews?

One of OccuMED's team of experienced and trusted specialist occupational physicians will complete the reviews. To learn more about our specialist occupational physicians, visit the [About Us](#) page.

How can I arrange a review?

Contact specialist@occumed.com.au who will provide you with a referral form to complete and return along with any reference documentation for review.

What is involved in the review?

The review will firstly involve information gathering where reference documentation is provided. A telephone interview with the claimant may be undertaken (optional at the request of the referrer). The occupational physician will then review the available information and provide a medical causation opinion/recommendation.

What will I receive after the review?

You will receive a structured report outlining the review findings, summary of information provided and medical causation opinion/recommendation.

What documents can I send for review?

Documents that may be provided for review include claim forms, first certificate of capacity, radiology reports, GP clinical notes, Specialist reports and other related documentation.

What is the cost for this service?

Please contact specialist@occumed.com.au for all rates and pricing enquiries.

I have a query about the report, can I follow up with the Doctor?

Yes, any queries or concerns with the report can be sent to specialist@occumed.com.au and will be escalated to the reviewing Doctor.

Contact our Specialist Team for more information on this service

Phone: 08 6167 5781

Email: specialist@occumed.com.au